

<b>Item No.</b>	<b>Classification:</b> Open	<b>Date:</b> 28 November 2023	<b>Meeting Name:</b> Strategic Director of Environment, Neighbourhoods and Growth
<b>Report title:</b>		Gateway 2 - Contract award approval: CCTV upgrade	
<b>Ward(s) or groups affected:</b>		All wards	
<b>From:</b>		Head of Regulatory Services	

## RECOMMENDATION

1. That the strategic director of environment, neighbourhoods and growth approves the award of the contract for the council's CCTV upgrade to Tyco Fire and Integrated Solutions (UK) Ltd, for a period of 3 years commencing 1 December 2023, with no extension periods, and a total estimated value of £2.75 million.

## BACKGROUND INFORMATION

2. The council currently has 541 town centre open space, housing estate and LBS property cameras with 11 re-deployable cameras. Images return to the central CCTV control room based at Southwark Police Station. All operating, recording and storage of footage is available at this site. The control room is staffed by 11 operators 24/7 and this continuous coverage is critical to police operations, partnership priorities, crime reduction and protecting the public.
3. There are also camera sharing agreements in place with Transport for London and MPS SO15 to support their work in the interest of public safety and national security.
4. Southwark CCTV currently operates under a hybrid transmission system:
  - **Analogue transmission** via rented fibre transmission circuits from Virgin Media and British Telecom (BT) for public space cameras across our town centres.
  - **Digital transmission** via a Borough owned IP wireless transmission network, primarily housing estates.
5. In April 2021, the council entered into a repairs and maintenance quad-borough framework (Ealing, Islington and Hounslow as lead borough). This was awarded to Tyco Fire & Integrated Solutions (UK) Ltd (trading through Tyco Integrated Fire and Security). The contract allows boroughs to draw down from this framework for projects up to the value of £51 million.

6. The London Boroughs of Ealing, Islington and Hounslow have all drawn down from the framework to undertake essential upgrades to their CCTV systems.
7. In February 2023, Southwark approved a £3 million capital bid to upgrade Town Centre and Public Space CCTV Cameras and transmission systems.
8. £3 million of the capital bid will enable the following works as part of the upgrade:
  - Upgrade CCTV transmission system.
  - Upgrade all Town Centre and Public Space CCTV cameras to High Definition (HD), relocate the server room and central equipment to a Southwark owned building.
  - Exploration and potential relocation of the 24/7 CCTV Control Room to a Southwark owned building.
9. The Capital bid will also incorporate the provision of specialist technical consultancy services to support the design and delivery of the CCTV Upgrade. A separate procurement strategy for this has been produced.
10. Relocating the central equipment into a Southwark owned building as part of the capital upgrade will allow for the phased migration of the works, providing business continuity and resilience to the system during the upgrade.
11. Southwark's CCTV control room is currently based within the grounds of Southwark Police Station and is leased from the Metropolitan Police Service (MPS). There is an ongoing risk that notice could be given to the council to relocate from the premises. The exploration and potential relocation of the CCTV Control Room to a Southwark owned building will improve business continuity and resilience to the service.
12. Essential upgrade of CCTV system will:
  - a. Improve prevention and detection of crime and ASB.
  - b. Provide business continuity and resilience.
  - c. Reduce risk of system deterioration due to age related failures and equipment obsolescence.
  - d. Potentially realise revenue savings of around £60,000.
  - e. Ensure the most economically advantageous tenders are received when re-procuring a CCTV repairs and maintenance contract.
  - f. Ensure continual compliance with Biometrics Surveillance Camera Commissioners statutory guidance.
13. The Gateway 1 report for the procurement strategy for the CCTV Upgrade was approved on 30 August 2023. The procurement route approved was for the council to enter into a single supplier negotiation with Tyco Fire and Integrated Solutions (UK) Ltd.

## Procurement project plan

Activity	Complete by:
DCRB Review Gateway 1:	05/07/2023
Brief relevant cabinet member (over £100k)	16/06/2023
Approval of Gateway 1: Procurement strategy report	30/08/2023
Forward Plan	01/07/2023
DCRB Review Gateway 2: Contract award report	04/10/2023
Notification of forthcoming decision	04/10/2023
Approval of Gateway 2: Contract Award Report	11/10/2023
End of scrutiny Call-in period and notification of implementation of Gateway 2 decision	18/10/2023
Contract award	19/10/2023
Publish award notice on Contracts Finder	31/10/2023
Contract start	01/11/2023
Initial Contract completion date	31/10/2026

## KEY ISSUES FOR CONSIDERATION

### Description of procurement outcomes

14. Single service supplier negotiation with Tyco Fire & Integrated Solutions (UK) Ltd.
15. To draw down from the quad borough framework with an agreed fixed price schedule of rates (as per 2023) up to a maximum of 2.75million.

### Key/non-key decisions

16. This report deals with a key decision.

### Policy framework implications

17. CCTV is a critical service within the council and is a council plan commitment 2022-26; Safer streets and estates, with a specific commitment to:
  - Invest in CCTV network with improved camera network and upgrade of systems to High Definition.

18. The upgrade to the CCTV system and camera will improve the ability to support delivery against a number of policies and organisational priorities, including but not limited to:
- The council's statutory duty under S.17 Crime and Disorder Act 1998, to do all it reasonably can to prevent, crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment).
  - CCTV is an essential component supporting partners in the prevention and detection of Crime and Anti-social behaviour.
  - The council's requirement to maintain its public space surveillance systems as part of the Information Commissioners Office (ICO) guidance and Code of Practice's laid out by the Biometrics & Surveillance Camera Commissioner (BSCC) The effectiveness of a surveillance camera system will be dependent upon its capability to capture, process, analyse and store images and information at a quality which is suitable for its intended purpose.
  - The council's obligations under "The Serious Violence Duty, encompassed in the Police Crime, Sentencing and Courts Act 2022, which is part of the Government's approach to prevent and reduce serious violence.
  - London Police and Crime Plan 2022-25.
  - Ability to support delivery of relevant obligations under the Protect Duty (Martyn's Law) when in place.
  - Support organisational response to emergencies, major incidents and major events.
  - Support partners in delivery of commitments around Women's Safety, Knife Crime, tackling anti-social behaviour, youth violence, robbery and environmental crime.

**Tender process**

19. Not applicable.

**Tender evaluation**

20. Not applicable.

**Plans for the transition from the old to the new contract**

21. Not applicable.

## Plans for monitoring and management of the contract

22. The contract will be managed and monitored by the CCTV manager and CCTV team supported by the appointed CCTV consultant.
23. Performance against the deliverables of the Capital Upgrade works will be monitored and managed by monthly project review meetings, and attended by the CCTV manager, CCTV technical consultant and awarded contractor.

## Identified risks for the new contract

<b>Risk identification</b>	<b>Risk level</b>	<b>Mitigating action</b>
No contract in place on 01.09.2023	Low	Contract already in place with the supplier for CCTV repairs and maintenance with the ability to draw down from the quad borough framework.
Supplier failure	Low	Financial checks were carried out on Tyco Fire & Integrated Solutions (UK) Ltd (trading through Tyco Integrated Fire and Security) to ensure financial stability as part of the framework procurement process. Tyco Fire & Integrated Solutions (UK) Ltd is underwritten by way of a parent company (Johnson Controls International plc) with guarantee executed in favour of the council.

## Community, equalities (including socio-economic) and health impacts

### Community impact statement

24. The upgrade of the CCTV cameras and systems will have a positive impact on our communities; including residents, visitors, businesses and workers. The improvement in the quality of the Town Centre and public space CCTV cameras and systems will enhance the ability to prevent and detect crime and anti-social behaviour, it also provides public reassurance and reduction in the fear of crime.
25. Additionally CCTV aids the general management of public areas which are of principal importance to the commercial well-being of the community, assists the police with information gathering, more effective deployment of resources, and improves commercial confidence.
26. The CCTV upgrade works will be undertaken with due regard to the statutory guiding principles for CCTV under the Biometrics and Surveillance Camera Commissioner. These principles ensure compliance and due regard for GDPR, Protection of Freedoms Act 2012 and the Human Rights Act 1998.

## **Equalities (including socio-economic) impact statement**

27. Pursuant to section 149 of the Equality Act 2010, the council has a duty to have due regard in its decision making processes of the need to:
  - (a) Eliminate discrimination, harassment, victimisation or other prohibited conduct.
  - (b) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not.
  - (c) Foster good relations between those who share a relevant characteristic and those that do not share it.
28. The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. The Public Sector Equalities Duty also applies to marriage and civil partnership, but only in relation to (a) above.
29. The procurement of this contract and CCTV Upgrade works will ensure a fit for purpose and fit for the future system, and enable the prevention and detection of crime and anti-social behaviour in the borough. The upgrade works for CCTV give due regard to the Equality Act 2010 and PSED through the improved services that look to support partnership efforts to eliminate discrimination, harassment, victimisation or other prohibited conduct.
30. CCTV has been installed in areas of concern for violence against women and girls.
31. CCTV has been installed in proximity to some of our religious venues in response to concerns for hate crime.
32. The CCTV team has a number of redeployable cameras that can be deployed in emerging areas of concern for crime and anti-social behaviour and protection of our most vulnerable.
33. Tyco Fire and Integrated Solutions (UK) Ltd are committed to:
  - Support and respect the protection of internationally proclaimed human rights.
  - Ensure the company is not complicit in human rights abuses.
  - Uphold the freedom of association and the effective recognition of the right to collective bargaining.
  - Uphold the elimination of all forms of forced and compulsory labour.
  - Uphold the effective abolition of child labour.
  - Eliminate discrimination in employment and occupation.
  - Work against corruption in all its forms, including extortion and bribery.

## **Health impact statement**

34. The CCTV Upgrade is likely to have a positive health impact by way of the ability to prevent and detect crime and anti-social behaviour across the borough.

## **Climate change implications**

35. The delivery of the CCTV Upgrade is likely to have a positive impact on the organisational response to the Climate Crisis. The upgrade to a largely wireless system will provide the ability to diagnose and potentially fix faults remotely, reducing attendance in person and subsequent transportation emissions.
36. Where possible, equipment and supplies for the CCTV upgrade will be sourced within the UK to minimise transport time and emissions.
37. Tyco Fire and Integrated Solutions (UK) Ltd have committed to environmental and sustainable practices and have due regard to the parent company (Johnson Control International plc) 2023 Sustainability Report.
38. Goods and technical supplies will be sourced within the UK where possible, reducing transportation costs and risks of potential delays from European/International providers.
39. The majority of Southwark's CCTV uses electricity from the borough power supplier, which is a renewable energy tariff.
40. CCTV team and Tyco Fire and Integrated Solutions (UK) Ltd will, where possible, group works by locations, timed to coincide with back to back providers to minimise travel, transport and mileage.
41. Tyco Fire and Integrated Solutions (UK) Ltd will buy in spares and parts for the works in bulk and store on borough to minimise transport and mileage.
42. Tyco Fire and Integrated Solutions (UK) Ltd were audited in 2021 and found to meet the requirements of standard ISO 14001:2015 Environmental Management System

## **Social value considerations**

43. Over the course of the upgrade project Tyco will supply and install 50 trees within existing green spaces in the Borough and supply 50 insect hotels to primary schools across the Borough:
  - 50 native tree species will contribute towards creating additional habitats for wildlife. The increased number of trees will also contribute towards cleaner air, a more aesthetically pleasing environment and increased wellbeing for residents
  - 50 insect hotels - will attract bees and insects, and associated wildlife such as birds, small mammals and invertebrates, whilst helping to increase awareness of the importance of biodiversity and promoting stewardship amongst pupils
44. Tyco will attend one local school or college within Southwark per quarter for the duration of the upgrade project to provide talks and interactive sessions with local students covering a range of topics including:

- Mental health and wellbeing
  - Health and safety
  - Electronic security and technological advances
  - JCI employment opportunities including job openings, apprenticeships and graduate scheme opportunities
45. Tyco will provide a Rapid Deployment Camera inclusive of licences and 10GB of data to the council to use at local community and environmental events - Tyco's objectives associated with this contribution are:
- to support the council with increased flexibility of deployment and enhanced visibility at public events.
  - to help local residents feel safer as a result of enhanced local security to provide a deterrent to criminals.

### **Economic considerations**

46. Consideration was given to the possibility of building in local economic benefits to the framework contract. However, as this is a specialist procurement, the usual routes through advertising locally, engagement in partnership schemes, and requiring suppliers to use local companies were not appropriate.
47. Services supporting CCTV Upgrade works, i.e. production and installation of CCTV signage and power supply, will be undertaken by in-house services within Southwark Council.

### **Social considerations**

48. Should the procurement strategy be approved, and the ability to draw off the quad-borough framework be agreed for the CCTV Upgrade, Tyco Fire and Integrated Solutions (UK) Ltd are committed to paying staff salaries exceeding the London Living Wage (LLW).

### **Environmental/sustainability considerations**

49. The CCTV Upgrade works will improve the sustainability of the CCTV network. Equipment and goods needed as part of the upgrade, will where possible be manufactured in the UK to reduce environmental impact. Please see paragraphs 35 – 42.
50. Tyco Fire and Integrated Solutions (UK) Ltd received HRH the Prince of Wales's inaugural Terra Carta Seal, under the sustainable markets initiative.
51. Johnson Control International plc (parent company of Tyco Fire and Integrated Solutions (UK) Ltd) is named one of Corporate Knights Global's 100 Most Sustainable Corporations in the world and number one in the industry category.



### **Market considerations**

52. Although there are a number of specialist organisations in the market place with the potential experience and expertise of delivering the CCTV Upgrade works, to go out to competitive tender for the CCTV Upgrade works would have led to a significant delay in the delivery of the programme; and was unlikely to return a more economically advantageous tender than that of the outcome of the competitive tendering process for the quad-borough framework exercise undertaken in 2021.

### **Staffing implications**

53. Procurement and staffing requirements will be met within existing resources of the CCTV Team and management.

### **Financial implications**

54. The estimated cost of this procurement is £2.75m excluding vat.
55. The lifetime approved capital budget for this project is £3m. There are no prior spend or commitments in this project.
56. On this basis the proposed expenditure contained in this gateway is within the current approved budget envelope.
57. Staffing costs associated with this project will be contained within existing approved revenue budgets.

### **Investment implications**

58. Not applicable

### **Legal implications**

59. Please see concurrent from the Assistant Chief Executive – Governance and Assurance.

### **Consultation**

60. The lead member for Community Safety has been formally briefed in line with Contract Standing Order requirements

### **Other implications or issues**

61. Not applicable

## **SUPPLEMENTARY ADVICE FROM OTHER OFFICERS**

### **Strategic Director of Finance (CAP23/022)**

62. This report seeks the strategic director of environment, neighbourhoods and growth to approve the award of the contract for the council's CCTV upgrade to Tyco Fire and Integrated Solutions (UK) Ltd, for a period of 3 years commencing 1 December 2023, with no extension periods, and a total estimated value of £2.75 million.
63. The strategic director of finance notes that the costs of the contract will be contained within the departmental capital budgets for the "CCTV Cameras - HD upgrade in Town Centres & Public Spaces" project allocated under the council's capital programme, as mentioned in financial implications.
64. The total expenditure for the scheme will be monitored and reported on as part of the overall capital programme.
65. Staffing and any other future maintenance costs connected with this contract will need to be contained within existing departmental revenue budgets.

### **Head of Procurement**

66. A formal concurrent is not required for this report as the estimated value is below the advertising threshold for works (pertaining to delivery of the CCTV upgrade) of this nature, as prescribed by the Public Contracts Regulations 2015 (PCR2015). However, it is confirmed that the contract award recommendation as outlined is consistent with PCR2015 and the council's Contract Standing Orders, (CSOs) acknowledging use of single supplier negotiation and direct award from an existing quad-borough framework. In accordance with CSOs, the decision must be taken by the relevant chief officer, or under their delegated authority, in line with the department's scheme of management.

### **Assistant Chief Executive – Governance and Assurance**

67. This report notes that the estimated value of the proposed contract award is below the advertising threshold for works as currently prescribed in the Public Contracts Regulations (PCR) 2015. For that reason a formal concurrent is not required, although it is confirmed that the recommendation to appoint Tyco Fire and Integrated Solutions (UK) Ltd is consistent both with the PCR, with other relevant domestic legislation and with the council's Contract Standing Orders (CSOs) as it comprises a direct award from a legally compliant framework which had been procured by LB Hounslow as lead borough on behalf of Southwark, Ealing and Islington. CSOs expressly reserve the approval decision to the relevant chief officer, or under his/her delegated authority, in line with the departmental scheme of management.

**PART A – TO BE COMPLETED FOR ALL DELEGATED DECISIONS**

Under the powers delegated to me in accordance with the council's Contract Standing Orders, I authorise action in accordance with the recommendation(s) contained in the above report (and as otherwise recorded in Part B below).

Signature Caroline Bruce Caroline Bruce

Date 28/11/2023

Designation Strategic Director of Environment, Neighbourhoods and Growth

**PART B – TO BE COMPLETED BY THE DECISION TAKER FOR:**

- 1) All key decisions taken by officers
- 2) Any non-key decisions that are sufficiently important and/or sensitive that a reasonable member of the public would reasonably expect it to be publicly available (see 'FOR DELEGATED DECISIONS' section of the guidance).

<b>1. DECISION(S)</b>
As set out in the recommendations of the report.
<b>2. REASONS FOR DECISION</b>
As set out in the report.
<b>3. ALTERNATIVE OPTIONS CONSIDERED AND REJECTED BY THE OFFICER WHEN MAKING THE DECISION</b>
Not applicable.

**4. ANY CONFLICT OF INTEREST DECLARED BY ANY CABINET MEMBER WHO IS CONSULTED BY THE OFFICER WHICH RELATES TO THIS DECISION**

None declared.

**5. NOTE OF ANY DISPENSATION GRANTED BY THE MONITORING OFFICER, IN RESPECT OF ANY DECLARED CONFLICT OF INTEREST**

*If a decision taker or cabinet member is unsure as to whether there is a conflict of interest they should contact the legal governance team for advice.*

None declared.

**6. DECLARATION ON CONFLICTS OF INTERESTS**

**I declare that I was informed of no conflicts of interests.**

\* Under the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, the council is required to put in place a scheme for recording and publishing some officer executive decisions. This process is sometimes referred to as "Regulation 13(4)".

## BACKGROUND DOCUMENTS

Background documents	Held At	Contact
None		

## AUDIT TRAIL

<b>Lead Officer</b>	Anju Sidhu, Head of Regulatory Services	
<b>Report Author</b>	Tracy Umney, Unit Manager - Environment and Community Protection & Sarah Pope, CCTV Manager	
<b>Version</b>	Final	
<b>Dated</b>	8 September 2023	
<b>Key Decision?</b>	Yes	
<b>CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER</b>		
<b>Officer Title</b>	<b>Comments Sought</b>	<b>Comments included</b>
Strategic Director of Finance	Yes	Yes
Head of Procurement	Yes	Yes
Assistant Chief Executive – Governance and Assurance	Yes	Yes
Cabinet Member	No	No
<b>Contract Review Boards</b>		
Departmental Contract Review Board	Yes	No
<b>Date final report sent to Constitutional Team</b>		28 November 2023